

TILT • A • WAY

AUTOMATIC TILT & SECTIONAL DOOR OPERATOR INSTALLATION INSTRUCTIONS



MATADOOR

Tilt•A•Way® Automatic Operator by Gliderol

TILT • A • WAY Automatic Tilt & Sectional Door Operator

IMPORTANT SAFETY INFORMATION - PLEASE READ CAREFULLY

SAFETY INSTRUCTIONS

WARNING! : To reduce the risk of severe injury or death

- Never let children operate or play with the doors controls
- Keep the remote control away from children
- Always keep the moving door in sight and away from people and objects until it is completely closed.
- **NO ONE SHOULD CROSS A MOVING DOOR.**
- Do not disengage the door opener to manual operation with children / persons or any other object including motor vehicles within the doorway.
- The Garage door must be well balanced. Sticking or binding doors can falsely trigger the obstruction sensing of the Tilt.A.Way Unit.
- **All maintenance should be carried out by suitably qualified personnel.**
- Test the door opener monthly. The garage door **MUST** reverse on contact with a 40mm high rigid object on the floor. The amount of force the door should encounter is adjustable. Failure to adjust the opener properly may cause severe injury or death.
- The Tilt.A.Way Operator has an electronic obstruction system that provides **safe** and reliable operation. It is however a legal requirement in some countries to also install a Photo-electric sensor across the door way, please check this requirement with your local distributor.

TILT • A • WAY Drive Assembly (Exploded View)

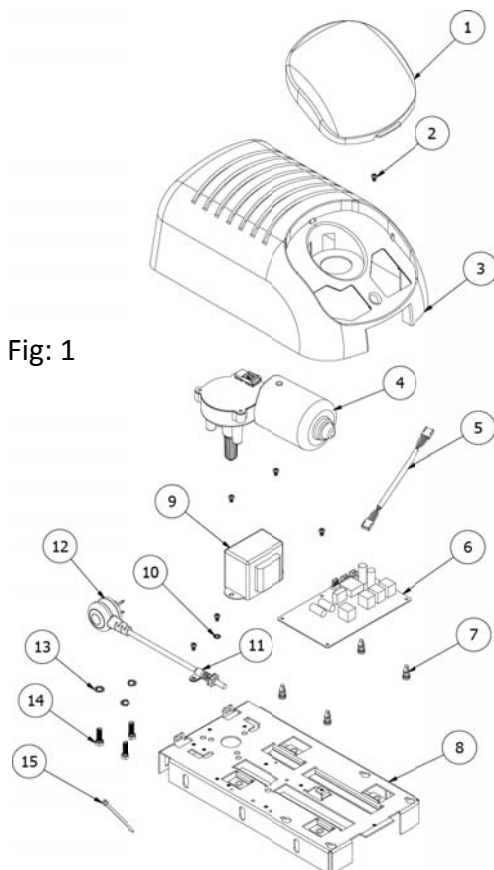
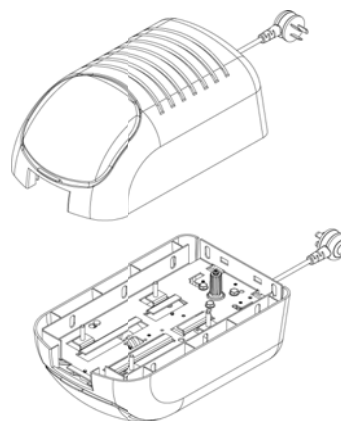


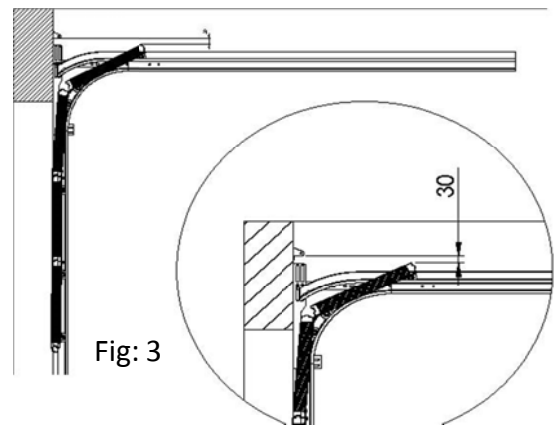
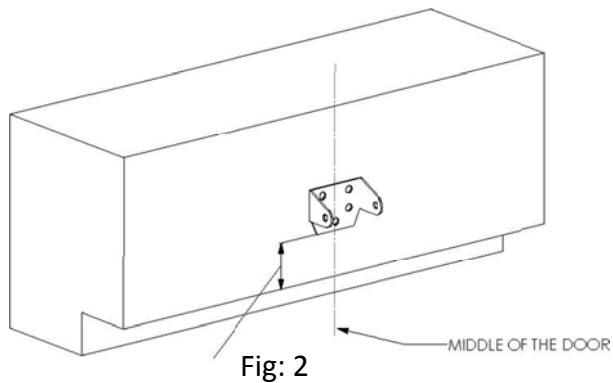
Fig: 1



No	Part Description	No	Part Description
1	Lens	9	Transformer
2	Screw M4 x 6L	10	Washer
3	Cover	11	Cable Clamp
4	Motor Assembly	12	Power Cable
5	Sensor Cable	13	Washer
6	PCB	14	Bolt M6 x 12L
7	PCB Spacer	15	Cable Tie
8	Chassis		

Stage 1 - Install the Lintel Bracket

It is essential the door header be substantial as nearly all the force generated by the opener is concentrated via the header bracket.

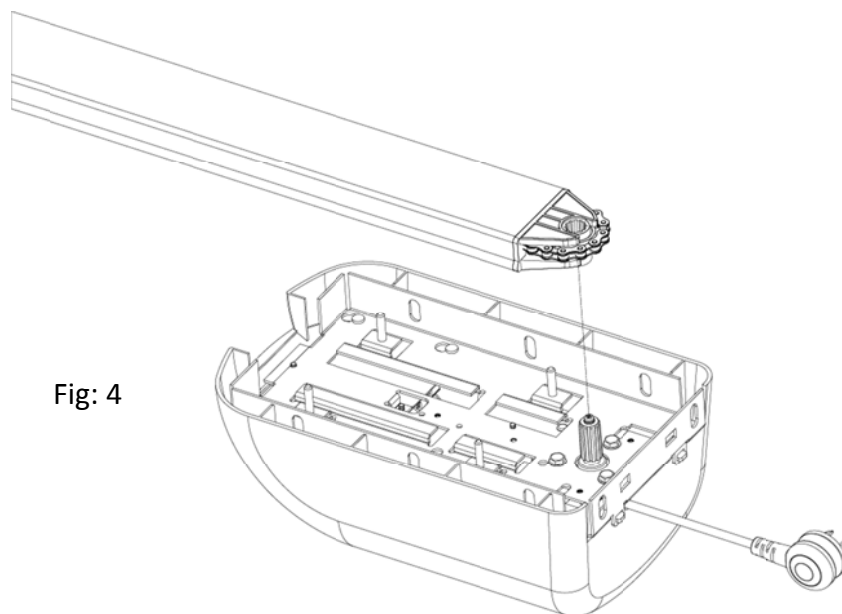


- Determine the centre of the door and continue this vertical line through the header.
- Open the Door and find the highest point to which the top of the door reaches, using an appropriate straight edge and level.
- Transfer this height to the header and lower the door.
- Increase the distance from this height by 30mm if possible.
- Grab the lintel bracket and place the flat bottom of the flanges at the height determined, fixing with screws (not supplied).

Note: Headroom requirements and the need to avoid obstructions sometimes makes it necessary to move the bracket higher.

Stage 2 - Attach Track to Power Unit

- Place the track end over the geared shaft of the power unit and slide down.
- Ensure track and unit are correctly aligned.



Stage 3 - Lock Track to Power Unit

- Place the 2 x 'U' brackets over the track and slot holes into threaded studs.
- Place and tighten brackets with M6 nuts provided.

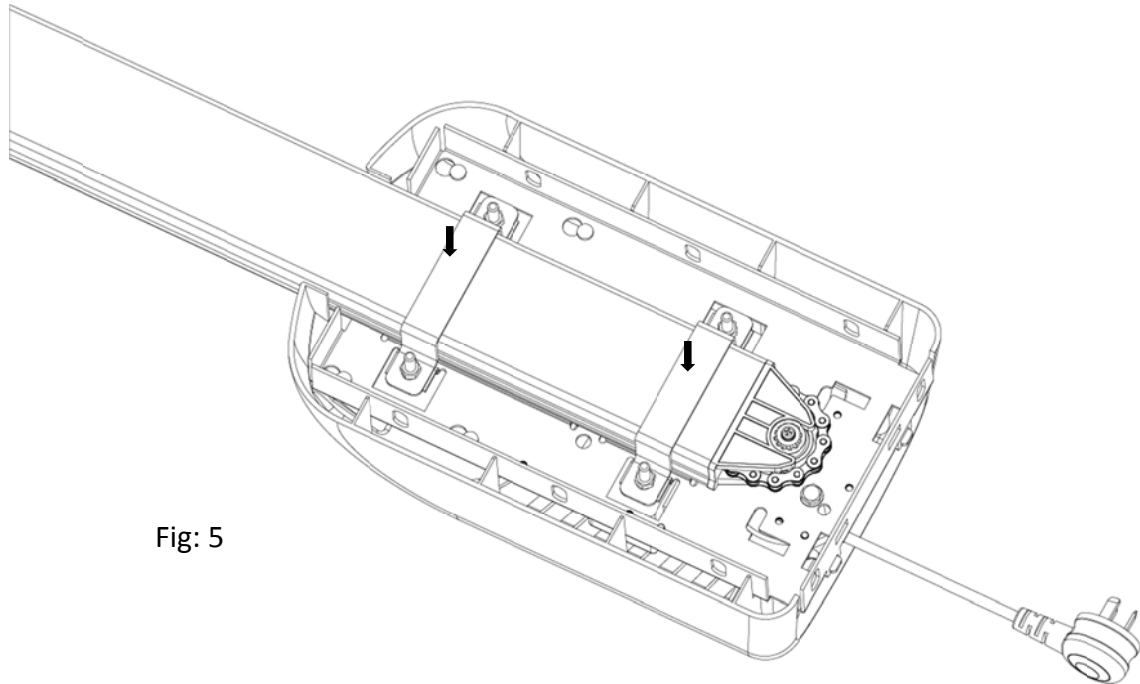


Fig: 5

Stage 4 - Attach Track to Lintel Bracket

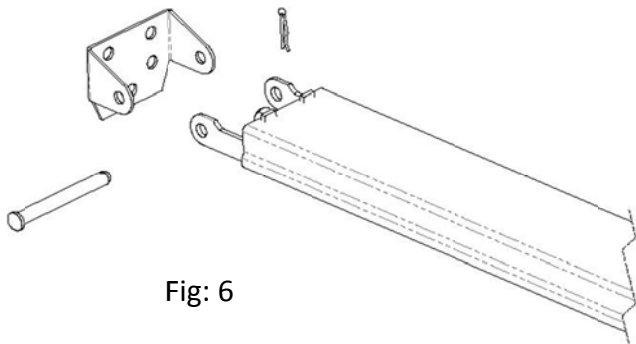


Fig: 6

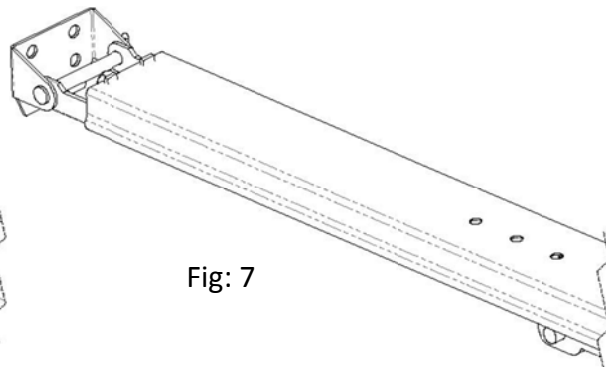


Fig: 7

- Slot the other end of the track between the flanges of the installed lintel bracket.
- Insert large pin provided and lock with 'R' Clip.

Stage 5 - Attach Bracket and Arms to Carriage

- Assemble components below to the carriage (attached to the track).
- All fasteners provided.

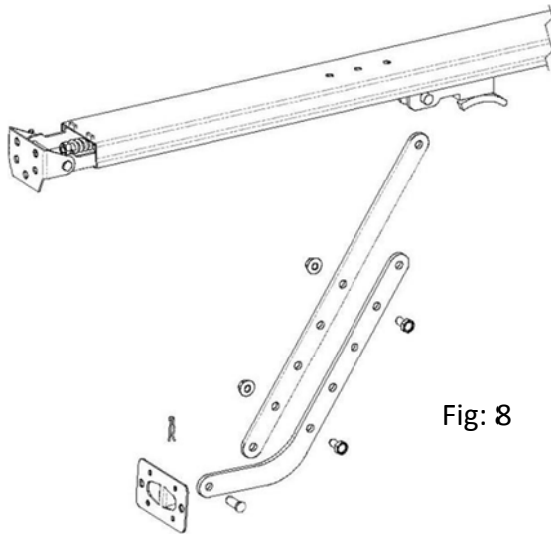


Fig: 8

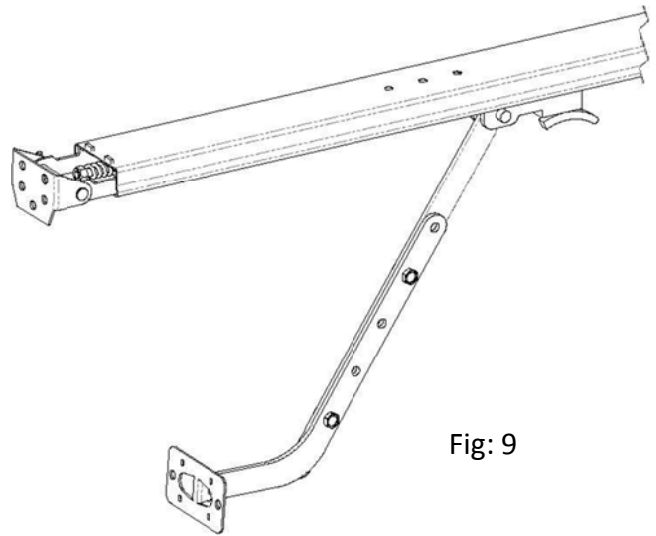


Fig: 9

Stage 6 - Measure Height of Ceiling

- Raise the track and power unit and rest it above the roller tracks.
- Manually slide the carriage back to the power unit.
- Raise the door to the open position.

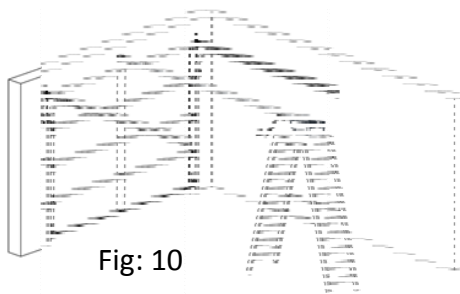


Fig: 10

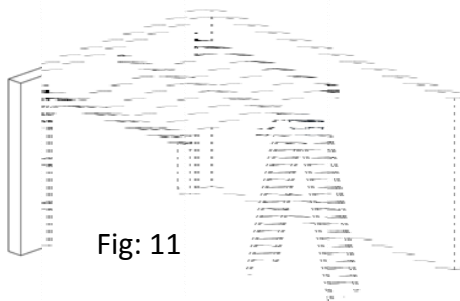


Fig: 11

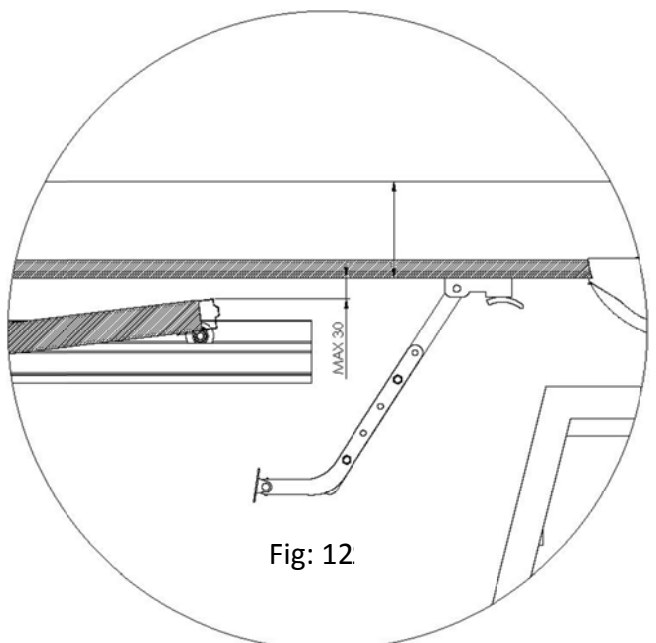
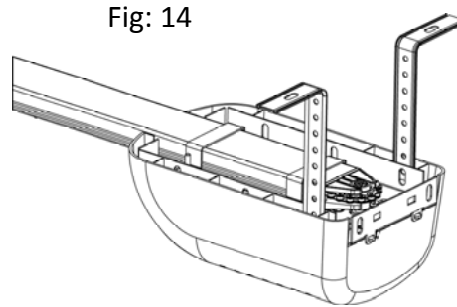
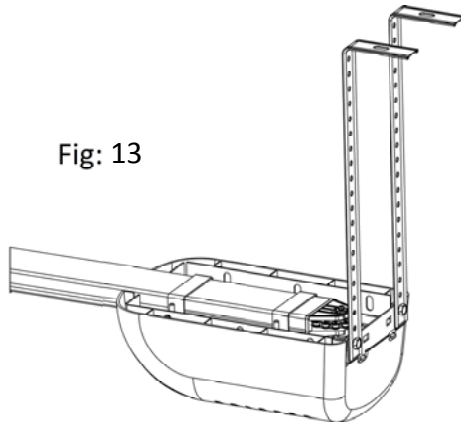


Fig: 12

- Measure height of ceiling to the bottom of the track.
- This distance will be required for the length of the 'L' brackets.

Stage 7 - Secure the Power Unit

- Cut the 'L' brackets to the measured length (as per stage 6).
- Find secure installation point in ceiling.
- Attach 'L' brackets to power unit with the remaining M8 fasteners supplied.

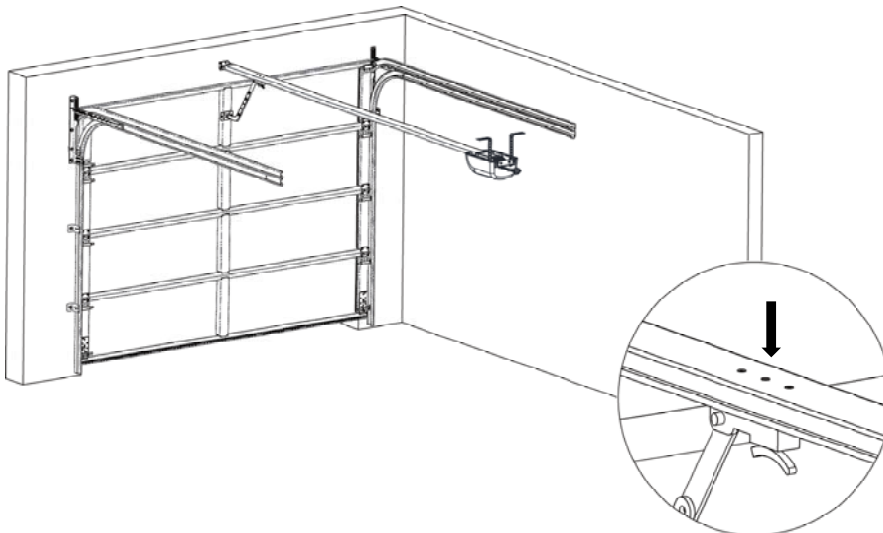


- Install power unit to ceiling. (Fasteners not supplied).

NOTE: Ensure the track is line up centre with the door.

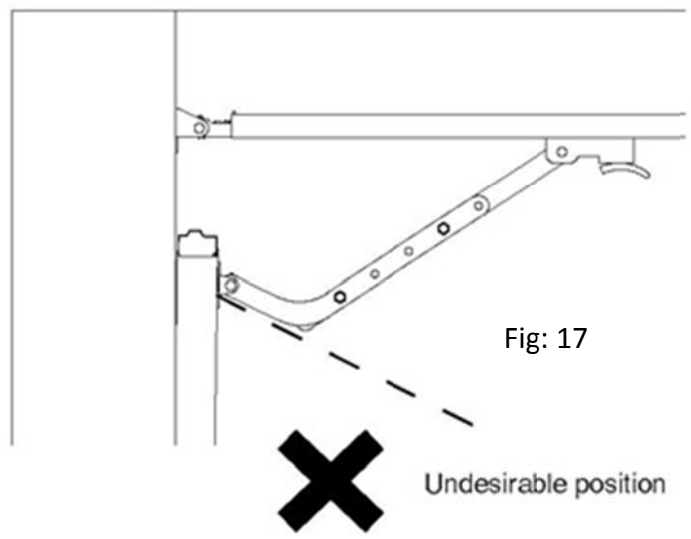
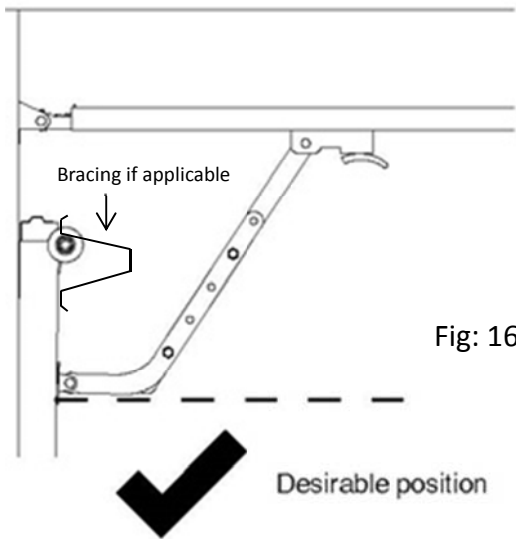
Stage 8 - Install flat Hinge to Door

- Slide door back down to the closed position.
- Manually move the carriage back to the Lintel bracket end and lock into one of the manual lock holes.
- Attach the flat hinge bracket to the door, as per the guide on the next page.



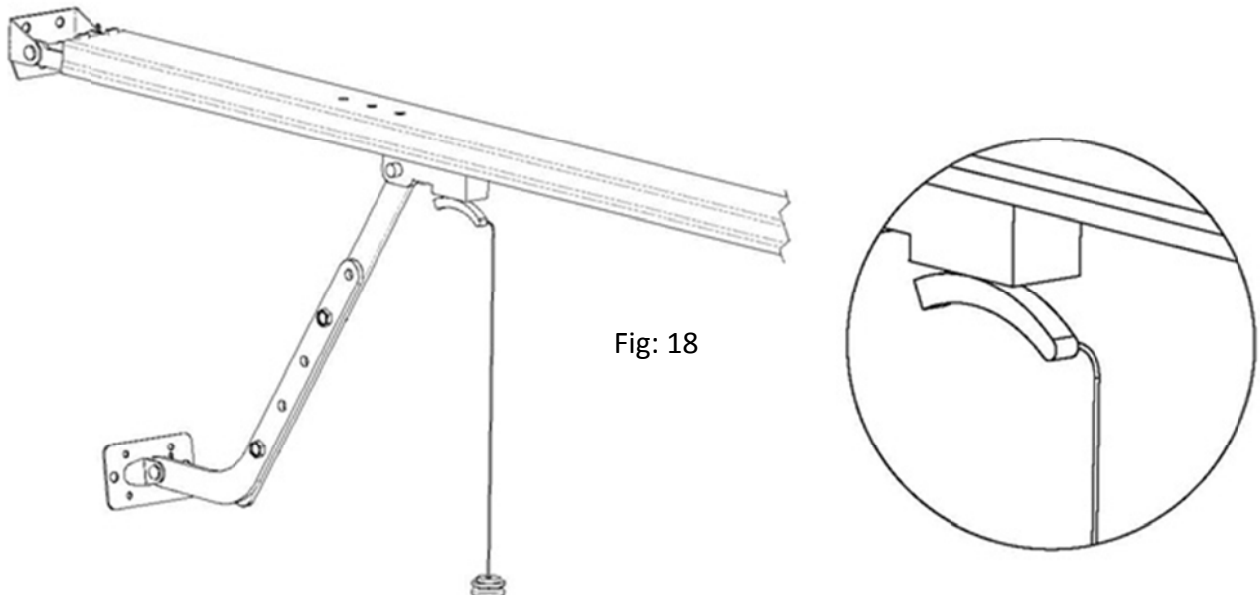
Note: While fixing the Hinge bracket and connecting pusher arm and boomerang arm together, make sure the carriage pin engages to one of the three holes on the shaft whilst the door is in the fully closed position. This gives the option to lock the door in manual operation.

Stage 8 - Continued

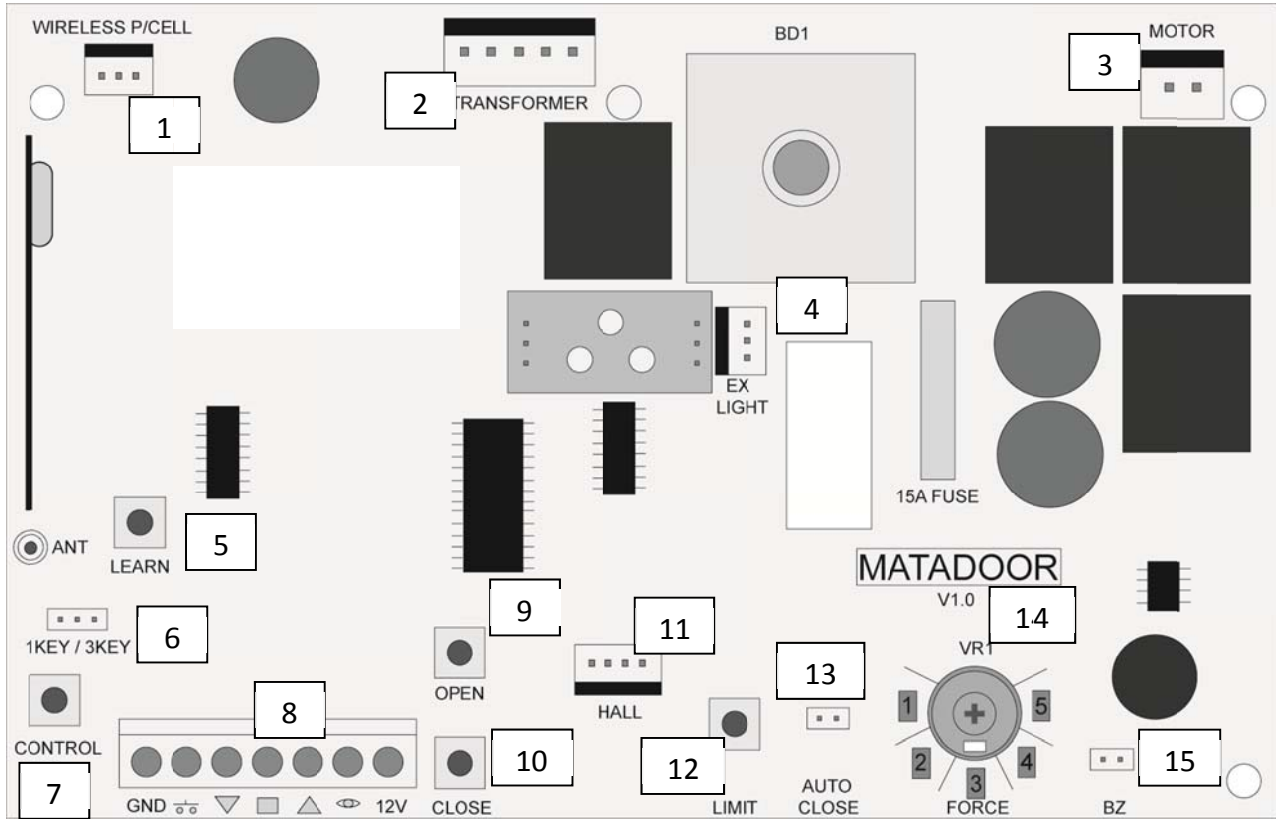







Note: If the bracing is fitted to the top panel where applicable as shown above, make sure the boomerang arm does not touch the bracing during the normal operation of the door, if it does interfere adjust the position of the hinge bracket on the vertical stile to ensure there is no interference.

Stage 9 – Attach the Manual Release Cord

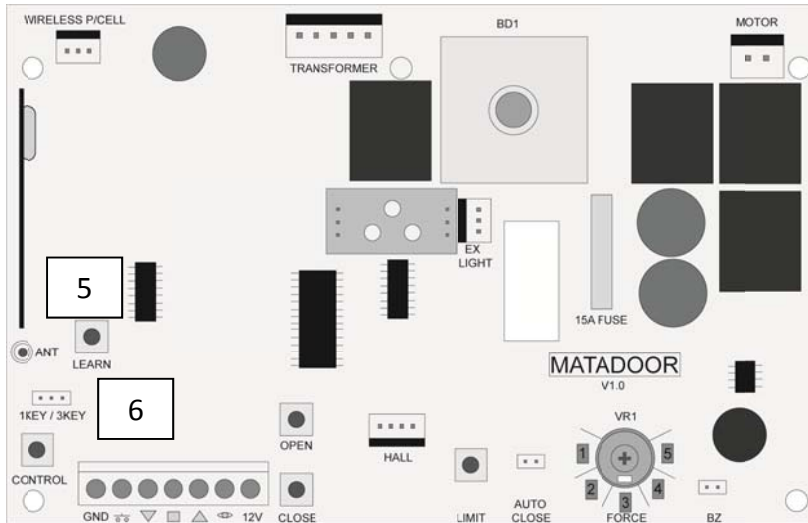


PCB Index



1	Wireless Photocell Connector	9	On-Board Open
2	Transformer Connector	10	On-Board Close
3	Motor Connector	11	Hall Connector
4	External Light Connector	12	Door Limit Setting
5	Transmitter Learn	13	Auto Close Setting
6	Transmitter Key Setting	14	Force Setting
7	On-Board Control	15	Buzzer Setting
8	External I/O Terminal GND Ground  UP, DOWN, STOP  Up Direction  Stop  Down Direction  Photocell 12V 12 Volt DC output		

Transmitter Code Setting



The factory default [6] Transmitter Key Setting is set to 3 KEY to assist with door limit setting.

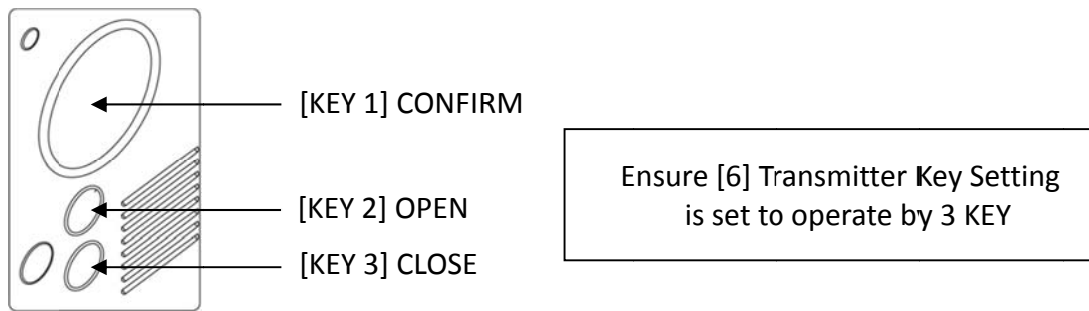
1. To program the security code from your hand transmitter(s)
2. Press [5] LEARN button once
3. LED indicator will light with 3 beeps
4. Press the hand transmitter key that will operate the door
5. LED will blink with beep to signal successful programming
6. Press the next hand transmitter key
7. LED will diminish after 5 seconds

If an attempt is made to program an existing transmitter in memory, error is signaled by 2 beeps.

Deleting Transmitter from Memory

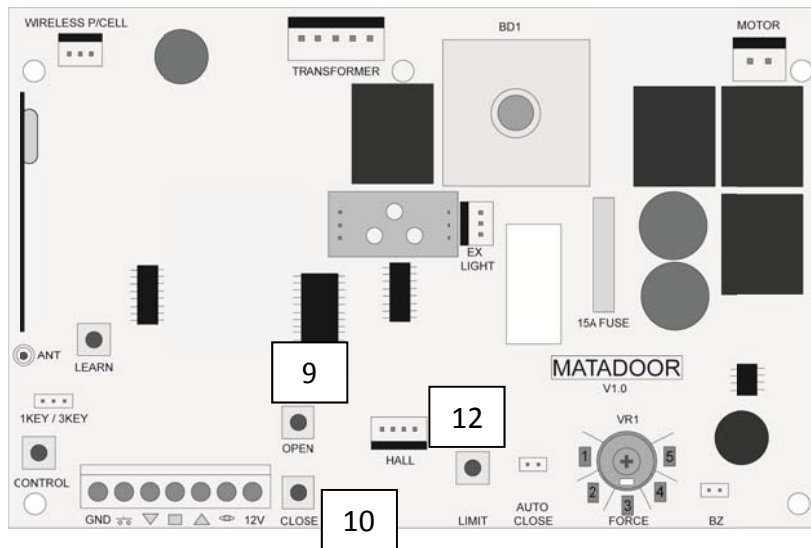
Press and hold [5] LEARN button for 10 seconds until LED diminish and 3 beeps are heard.

Setting Door Travel Limits & Force – By Transmitter



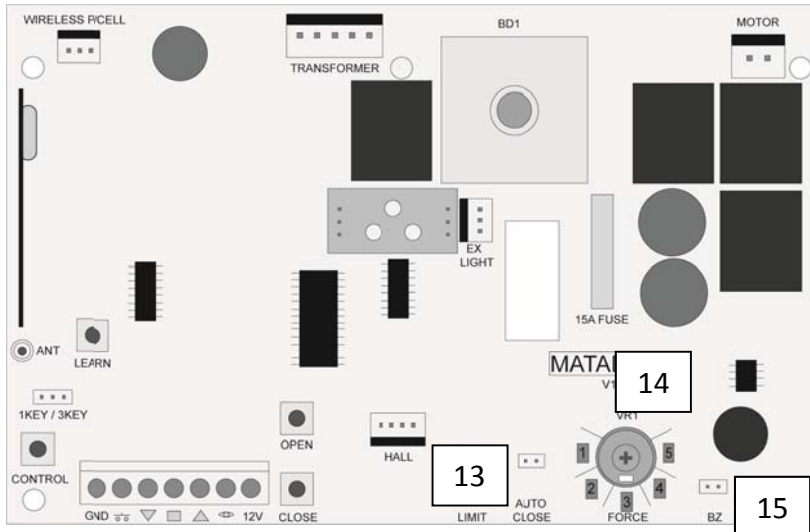
1. Press and hold [KEY 2] and [KEY 3] simultaneously for three seconds until opener beeps 3 times.
2. Raise the door to the open position using press and hold [KEY 2]. To fine adjust this position, using [KEY 2] Open and [KEY 3] Close. (if the door is already in the desired opened position, proceed to step 3.)
3. Press [KEY 1] to confirm this open position. Unit will beep twice to confirm the top position is set.
4. Lower the door to the closed position using press and hold [KEY 3], fine adjust using [KEY 2] Open and [KEY 3] Close.
5. Press [KEY 1] to confirm this closed position. Unit will long beep to confirm the closed position is set.
6. The door will now travel between the limits, and automatically set the optimal force setting.
7. Now test the door on a block of wood 40mm off the ground. In most installations, the door should automatically reverse, without any further adjustments. However, if it doesn't auto reverse, please refer to Page 12 - Door Operation Force Setting instructions to adjust.

Setting Door Travel Limits & Force – On Opener



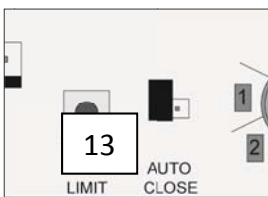
1. Carefully remove the light cover by pulling down on tab at front of unit.
2. Press and hold LIMIT [12] for three seconds until opener beeps 3 times.
3. Raise the door to the open position using press and hold OPEN [9]. To fine adjust this position, using OPEN [9] and CLOSE [10]. (if the door is already in the desired opened position, proceed to step 3).
4. Press LIMIT [12] to confirm this open position. Unit will beep twice to confirm the top position is set.
5. Lower the door to the closed position using press and hold CLOSE [10], fine adjust using OPEN [9] and CLOSE [10].
6. Press LIMIT [12] to confirm this closed position. Unit will long beep to confirm the closed position is set.
7. The door will now travel between the limits, and automatically set the optimal operation force.
8. Now test the door on a block of wood 40mm off the ground. In most installations, the door should automatically reverse, without any further adjustments. However, if it doesn't auto reverse, please refer to Page 12 - Door Operation Force Setting instructions to adjust.
9. Replace light lens cover

Door Operation Force Setting

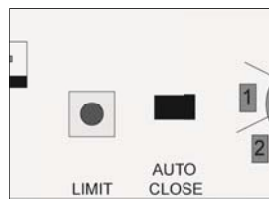


1. Carefully remove the light cover by pulling down on tab at front of unit.
2. FORCE [14] is factory preset at 3.
3. To reduce the door operation force, turn the pot clockwise by one interval, i.e. from Force setting 3 to 2, or Force setting 2 to 1.
4. Now test the door on a block of wood 40mm off the ground. The door should reverse. If it doesn't auto reverse, go to step 3 to further reduce the force setting and retest.
5. Replace light lens cover

Automatic Close Setting

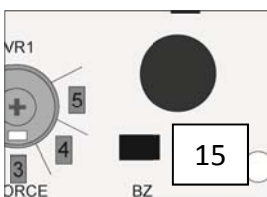


Factory Default - OFF

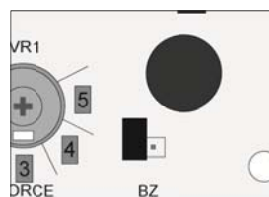


Replace Jumper
Auto Close 90 seconds

Buzzer Setting



Factory Default - ON



Remove Jumper
to turn Buzzer OFF

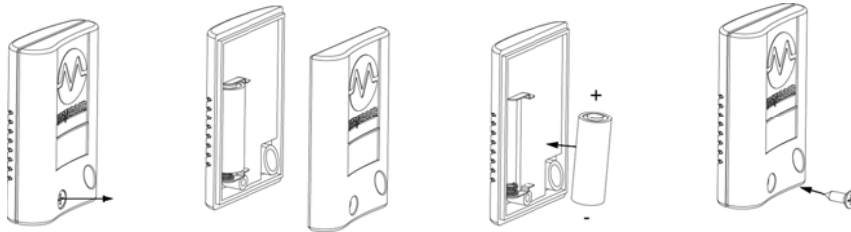
LED Control

Under 3 Keys transmitter mode, the LED can be switched on and off using the STOP key. This will also output to the on-board EXTLIGHT terminal (*optional relay board required*).

Vacation Mode

Transmitter signal can be locked out by pressing STOP & CLOSE keys simultaneously and holding it for 3 seconds on the transmitter. To deactivate, press the same keys again and hold it for 3 seconds.

Key Ring Transmitter

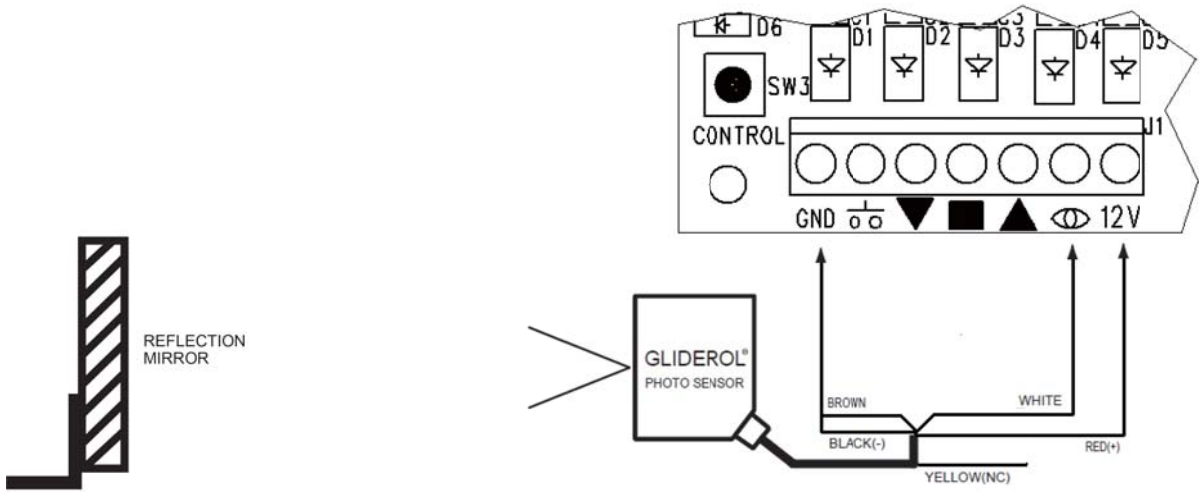


Battery Type 12V (A23 ALKALINE BATTERY)
The battery should be replaced every 12 months.

To reassemble:

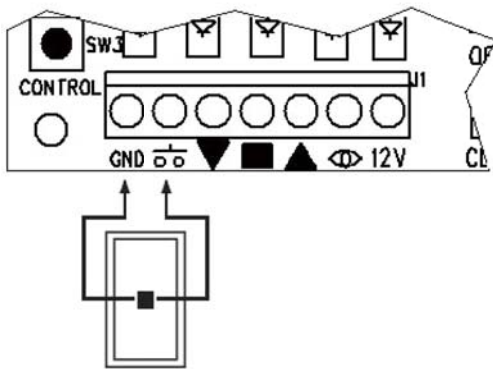
1. Holding the front cover of the remote in one hand, remove the screw on the back case using philip head screw driver.
2. Replace the old battery with new 12 Volts (A23 Alkaline), battery negative towards the screw
3. Locate the back case and secure with screw

Photo Sensor Connection Diagram

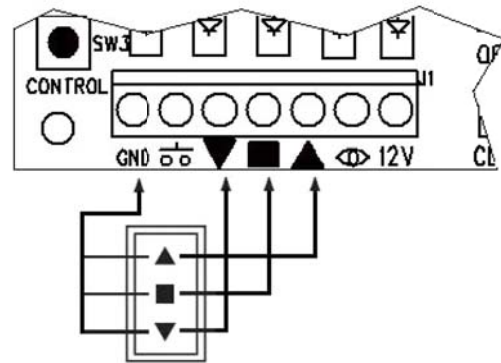


External Wall Switch Connection Diagram

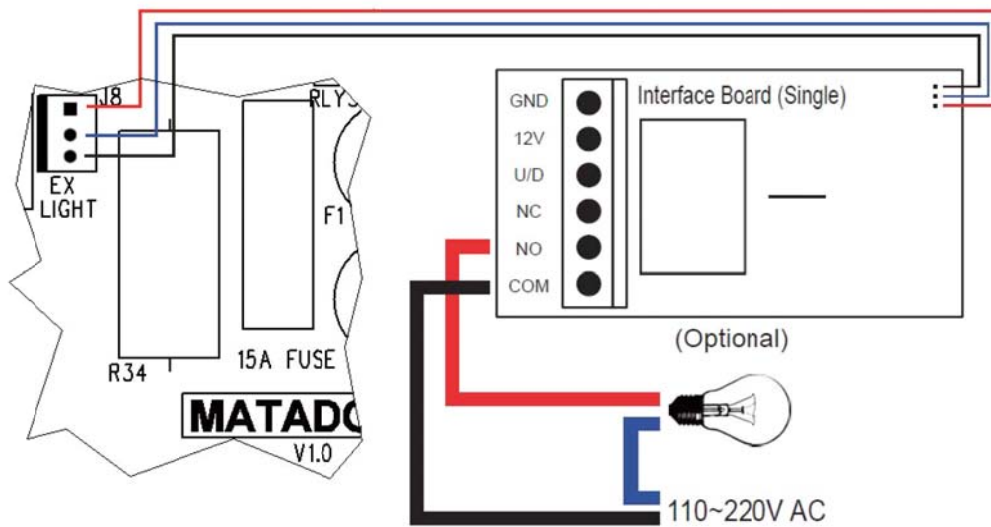
One Button Switch



Three Button Switch



External Light Connection Diagram (Optional Interface Board Required)



Owner's Manual for the TILT • A • WAY Automatic Roller Door Operator

CONGRATULATIONS! On the purchase of your Tilt.A.Way Automatic Roller Door Opener

INDEX

	Page		Page
Door Operation	15	Remote Switch	16
Manual Operation	15	Wireless Wall Button Switch	16
Obstruction Detection	15	External Light	16
Vacation Mode	15	Photo Electric Sensor	16
Automatic Closing	15	Operating controls	16
Door Reposition	15	Trouble shooting table	16
Courtesy Light	15	Technical Specifications	17
Audible Buzzer	15	Warranty	18-19
Rolling Code Security	15	Warranty Form	20
Key Ring Handset	15	Sales & Service	20

Door Operation

A door equipped with a TILT.A.WAY opener may be operated by any of the following three methods:-

- By using the handheld Transmitter
- By pressing the test button on the PCB. (Refer to PCB Index on page-3.)
- By an alternative bell press button, remotely hard wired or Wireless wall button mounted (optional).

Momentary activation of either of the above methods will activate the door to open or close.

The door can be stopped at any point during travel by a second activation of (a, b, or c). The following activation will move the door in the opposite direction.

Manual Operation

In the case of a power failure the TILT.A.WAY operator has an easily accessible manual release chord. Pulling the manual release chord once will set the door for manual operation and pulling it again will set the door for electric operation. (Refer to Figure 18 on page 7)

Obstruction Detection

During an open cycle if an obstruction is detected, the door will stop. During a closing cycle if an obstruction is detected, the door will reverse to the open position. The sensitivity or the amount force required to cause obstruction detection is fully adjustable (refer to Force setting on page-12) for force adjustment.

Vacation Mode

When the door is not used for a long time or during vacation it can be set to vacation mode for security purposes. To activate & deactivate vacation mode refer to page-13.

Automatic Closing

The TILT.A.WAY opener can be programmed to automatically close 90 seconds after the door has been opened (refer to Automatic close on page-12) to activate and deactivate Auto- Close function.

Manual Lock

During a power failure if the door is half way or fully opened it can be manually locked by pulling the manual release cord (Page 7 Figure 18) and moving the door to the close position. The carriage will engage into one of the three holes in the shaft.

Upon power recovery to put it back to electric operation the manual release cord must be pulled and the door moved to the original position to engage the carriage in to chain/belt joiner.

Courtesy Light

An internal courtesy LED light is housed within the control box enclosure. This is activated during an open or close cycle and will stay illuminated for approximately 60 seconds.

Audible Buzzer

The TILT.A.WAY has an internal Piezo Siren that will beep momentarily each time the door is activated by factory default it will be enabled.

This function can be disabled if required. To disable change jumper setting by referring to Buzzer on page-12.

Rolling Code Security

The transmitter and receiver incorporate the latest state of the art encryption technology.

This allows the coded transmission to change after each operation with literally billions of unique combinations.

Each TILT.A.WAY opener has the facility to store up to 15 individual handsets.

Key Ring Handset

The hand transmitter is manufactured using the latest surface mount technology and incorporates 3 functional buttons. This enables the user to remotely control up to 3 separate operators from the one handset or configure each button to operate OPEN / CLOSE / STOP functions.

Remote Switch

An optional simple Bell Press type momentary switch can be hard wired directly to the control board.

Wireless wall Button Switch

An optional wireless wall button, single or three buttons can be mounted on the wall to operate the door.

External Light

With the installation of a small accessory board, the TILT.A.WAY Controller can switch the mains light ON this option will allow the connection of auxiliary lighting, i.e. drive way lighting, internal garage lights etc. The external light will be ON for the same amount of time as the courtesy LED light which is approximately 60 seconds. (Refer to page 14 for wiring diagram)

NB: Max. Load 100W

! WARNING - All mains lighting must be fitted by a qualified Electrician / Personnel.

Photo-electric sensor

The TILT.A.WAY roller door operator includes an interface for the connection of a photo-beam sensor. When fitted, during door closing if the photo sensor has been triggered the door will auto reverse with continuous beep sound. The Photo-beam sensor can be supplied as an accessory option. (Refer to page 14 for wiring diagram)

! WARNING - In some countries it is a legal requirement to fit Photo-cell sensors. Please check with your local distributor

OPERATING CONTROLS

The door can be operated by pressing the (7) Control button on the PCB. Refer to PCB Index on page 8. Pressing this button will open, close or stop the door.

External Connections: Refer to the PCB index on page 8 for various external connections available in the TILT.A.WAY circuit board.

Trouble Shooting

Before you call your local Gliderol agent please check the following Fault Table

SYMPTOM	ACTION
1. Door does not operate.	⇒ Check electrical supply to unit. ⇒ Press handset and/or bell press button again.
2. Drive motor operates but door does not move.	⇒ Manual release may be engaged, pull the manual release chord once to put the drive unit back to electric operation
3. Door auto-reverses after closing fully.	⇒ The door should not stop by striking the ground; reset the door travel limits by limit learning (page 11).
4. Door stalls at fully open position and continues to try to open the door if button is pressed again.	⇒ The door has lost its limits, it should not stop by striking the top guide stop; reset the door travel limits by limit learning (page 11).
5. Door open and closed positions incorrect (Stop short)	⇒ The door has lost its limits (top limit and bottom limit). Reset the door travel limits by limit learning (page 11).
6. Courtesy light comes on but door does not move	⇒ Manual release may be engaged, pull the manual release chord once to put the drive unit back to electric operation
7. Handset range diminishes.	⇒ Replace handset battery after 12 months. ⇒ Check position of antenna on unit to ensure it is relatively straight and not adjacent to the power cord.
8. Handset does not open the door.	⇒ Replace handset battery after 6-12 months. ⇒ Check position of antenna on unit to ensure it is relatively straight and not adjacent to the power cord. ⇒ Check that the handset has been programmed to the door (page 9)
9. Door auto-reverses before it is closed.	⇒ Check the force sensitivity setting and readjust (page 12). Check the door is not jammed in tracks.
10. Door stops during opening.	⇒ Check the force sensitivity setting and readjust (page 12). Check the door is not jammed in tracks.
11. Door does not operate and the courtesy lamp is not on.	⇒ Check power is switched on. ⇒ Check the fuse on circuit board and replace. ⇒ Check the door is not jammed in tracks.

Technical Specifications

CHARACTERISTICS	SYMBOL	MIN.	TYP.	MAX.	UNIT
Input Voltage		216	240	264	VAC
System Power Dissipation			100		W
Transformer Power			100		VA
Transformer Output Voltage	TR	21.6	24	26.4	VAC
Work Voltage of Motor	MOTOR	18	24	34	VDC
Noise of Motor	MOTOR			55	dba
Lamp Power	LED3~LED5			0.24	W
Buzzer Voltage	BZ1		12		VDC
Fuse	FUSE		15		A
Carrier Frequency Range	Handset	314.9	315	315.1	MHz
Modulation	Handset		AM		
Deviation	Handset	100		100	KHz
RF Output Power	Handset			500	uW
Transmitter Battery	Handset		12		VDC
Demodulation Mode	RF1		AM		
Receiver Sensitivity	RF1	-90		-100	dB
Data Rate	RF1		1K		Hz
Operation Temperature		-20	25	85	°C
Output Voltage in circuit board terminal (0.5 amps Max)			12		V

The Matadoor brand and its complete product range is wholly owned and operated by Gliderol Garage Doors.

Manufacturers Product Warranties Statement

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition, we offer our Matadoor Warranty as set out below. The benefits given to you by our Matadoor Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our Matadoor Warranty does not exclude, restrict or modify any such statutory rights or remedies which cannot be excluded.

For products sold and installed by Gliderol, the Matadoor Warranty extends to cover defects of manufacture and costs of delivery and/or re-installation of any product repaired or replaced under the terms of the Matadoor Warranty. In all other circumstances, where the products are supplied by a third party, the Matadoor Warranty covers defects of manufacture only and does not include costs of reinstallation or delivery.

This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled in respect of delivery or re-installation under the Australian Consumer Law.

Schedule of Warranty Period for Individual Components

Our Matadoor Warranty applies for the periods (the Applicable Warranty Period) stated as follows:

Matadoor Tilt.A.Way Automatic Door Operator

Domestic / Residential use – 5 year parts only warranty on drive unit & motor, 1 year on electronics, limit switches, labour & workmanship. (Excludes batteries, fuses & lights globes, which have no warranty).

1 year on parts only, if fitted by parties other than an authorised Gliderol Distributor or Gliderol Technician.

It is strongly recommended that the Matadoor Tilt.A.Way Door Operator be serviced by an authorised technician every 18-24 months to ensure longevity of the products life.

Product Warranty Conditions

Warranty Conditions

1. Subject to the following specific limitations and exceptions, and in addition to all rights and remedies to which you may be entitled under the Australian Consumer Law, Gliderol warrants all new doors, motors and electronic components of Gliderol's manufacture, sold and installed by Gliderol, to be free from defect in workmanship under normal use and service for the Applicable Warranty Period prescribed above.
2. During the Applicable Warranty Period, Gliderol will make good any defect as described in clause 1 above by repairing or replacing the affected product or part (at its option) PROVIDED THAT notice of any claimed defect in materials or workmanship in or resulting from installation of any door shall have been given to Gliderol within the period from date of installation as prescribed above.
3. For products sold through or installed by an authorised Gliderol Distributor or other party (other than an accredited Installer Contractor nominated by Gliderol), our Matadoor Warranty covers only defects of manufacture and does not include:-
 - Any defects caused by or related to the installation of that product, nor
 - The cost of delivering or re-installing a product that is repaired or replaced.This limitation does not exclude, restrict or modify any right or remedy to which you may otherwise be entitled in respect of delivery or re-installation under the Australian Consumer Law or other applicable laws, which may not be excluded.
4. Our Matadoor Warranty does not apply to any defect, loss or damage arising or caused directly or indirectly by or as a result of:-
 - (i) Any masonry rendered or other surfaces cracking or collapsing during installation of the door
 - (ii) Any defect or deterioration of timber including drying out after installation
 - (iii) Any weakening or collapse of the structure to which the doors are affixed occurring any time after installation
 - (iv) Any damage to or deterioration in the condition of the doors occurring in transit by customer nominated or appointed carrier or occurring after delivery and prior to installation
 - (v) Any defect (including defects in component parts or accessories) arising from or attributable to the failure to carry out normal preventive maintenance or adjustment
 - (vi) To any additional defect damage or deterioration arising from or attributable to the operation of the door after it is known to be defective
 - (vii) Any door being installed within 800 metres of the sea or other body of water of equivalent or greater salt concentration or in an area subject to industrial fall out
 - (viii) Any fault or surge in customer's electricity supply
 - (ix) The door striking an immovable object during travel
5. Items excluded from our Matadoor Warranty are:
 - (i) Batteries
 - (ii) Fuses
 - (iii) Globes
 - (iv) Sensitivity adjustments
6. Water damage voids the Matadoor Warranty on all electronic components.
7. While Gliderol doors are long lasting and hard wearing under normal conditions our Matadoor Warranty does not extend to inherent defects in steel or other material used in the manufacture. Gliderol will however, where possible, procure and assign to the customer the benefit of the warranty of the manufacturer of the steel or other material.
8. If Gliderol has at request of a customer procured painting, powder coating or other surface application to its product, the Matadoor Warranty does not extend to such painting, powder-coating or other surface application. For this purpose, Gliderol at all times acts as agent of customer. Gliderol may, as a service to the customer but without any legal obligation to do so, assist customer to obtain redress in respect of any defect.
9. Except as is provided by the Matadoor Warranty and subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law which may not be excluded, this Matadoor Warranty supersedes and excludes all representations, warranties and conditions whether expressed or implied by law and Gliderol shall have no liability or otherwise than herein provided for any loss and damage (including consequential loss and damage, loss of use or profits) by reason of delay, defective or faulty materials or workmanship, negligence or any act, matter or thing done permitted or omitted to be done by Gliderol.
10. Gliderol reserves the right to touch up on site Colorbond and or pre-painted surfaces on its range of garage doors but, no responsibility will be taken for the possibility of any paint rubs or scuffing on the internal wash coat finish or external painted surface.

Product Warranty Conditions Cont..

11. To make a claim under our Matadoor Warranty:
 - (a) if you purchased your product directly from Gliderol, you must send your claim to one of the addresses listed at the end of this warranty; or
 - (b) if you purchased your product from an authorised Gliderol Distributor or other non-Gliderol entity, you must make your claim through that authorised Distributor or other non-Gliderol entity.Proof of purchase MUST be provided at the time of the Matadoor Warranty claim.
Any cost incurred by you in making a claim under our Matadoor Warranty will be borne by you.
12. The Matadoor Warranty is given by:
Name: Gliderol International Pty Ltd
Company address: 32 Jacobsen Crescent, Holden Hill SA 5088
Company telephone number: +61 8 8360 0002
Company email address: int@gliderol.com.au

CONDITIONS OF SALE AND INSTALLATION DIRECTLY FROM GLIDEROL

1. The following conditions of sale and installation apply only to products sold directly by Gliderol. These conditions do not apply to the sale of products by authorised Gliderol Distributors or other non-Gliderol entities.
2. THIS IS A QUOTATION ONLY – recommending type and size of doors suitable for the job. Confirmation as an order should be given by customer to Gliderol's Representative or to Gliderol's Office, "in writing" whereupon this quotation shall become a Contract for Sale and where applicable also a contract for Installation.
3. The details given in the quotation are subject to any alteration or preparation to be carried out by customer as specified on front of this quotation.
4. Where openings are not complete or actual accurate measurements cannot be taken on site, the Gliderol Doors sizes and costs given in this quotation are estimated only and would be subject to revision when accurate measurements can be taken on completion of the opening.
5. Manufacture of Gliderol Doors will not commence until accurate site measurements are available and can be checked.
6. Where Gliderol Doors are made to suit floor levels, lintel heights or opening sizes guaranteed by the customer, any departure from the given sizes will be the responsibility of the customer as will any costs involved in alteration of made-up Gliderol Doors.
7. Any delivery, and/or installation dates given are approximate only and Gliderol accepts no liability for delay from any cause whatsoever. If by any reason or Act of God, war, government or semi-government enactment, regulation or restriction, lock-out, strike, industrial dispute, fire, tempest, flood, failure or inability to obtain licenses, transport or materials or any other cause beyond Gliderol's control of delivery or installation is delayed Gliderol may extend the time of delivery or installation or if Gliderol is unable to deliver or install, the contract shall be voidable at Gliderol's option with no right to either party for damage, loss, cost or expense.
8. If these conditions of sale (which shall only be varied, modified or rescinded by written agreement executed by Gliderol) shall differ in any respect from the customer's acceptance or confirmation then these conditions shall prevail.
9. This quotation is open for acceptance for a period of 60 days from the date of quotation. Acceptance thereafter will be at the option of Gliderol and subject to its written agreement.
10. PRICE VARIATION: The prices quoted are based on current list prices for Gliderol Doors and Material and Labour at date of quotation. Any variation in these prices before completion of the Contract would be to customer's account.
11. TERMS OF PAYMENT: (i) Unless specifically varied in writing by Gliderol the terms of payment are in full on delivery (ii) If credit is extended the terms of payment are Nett 7 days. (iii) Default in payment in accordance with invoiced terms for payment will result in the customer becoming liable to pay all Gliderol's recovery costs and interest fixed at 5% of invoice value. (iv) The customer acknowledges that all right title and interest in the goods particularised hereon shall remain the property of the vendor Manufacturer until such time as payment in full has been made. At any time after delivery and prior to payment the vendor, Gliderol shall have the right to enter into and upon any premise upon which the goods may be stored or installed and remove same without its incurring any liability in relation thereto and the customer hereby appoints the vendor Manufacturer his or her servant agent and attorney for the such purposes. (v) Deposit is non-refundable if the job is cancelled by the customer/customers' agent if the door has commenced manufacture.
12. To secure to Gliderol the payment of the price the customer as owner lessee or tenant of the premises hereby charges the customers interest in the premises with the payment of the price. Gliderol may at any time after (but not before) default by the customer lodge a caveat over the customers interest in the premises.
13. Any discount applicable will not be granted if the account is unpaid after 7 days.
14. Gliderol does not itself carry out installation but will nominate an accredited Installer Contractor to carry out the work on its behalf. Installation is then a matter of separate contract with the Installer whose particulars are either provided in this Quotation or will be provided upon confirmation by the customer. Gliderol has taken all reasonable care to ensure that any Installer Contractor nominated is competent, experienced and skilled in the installation of Gliderol's doors. Gliderol will at all times use its influence to ensure any installation complaint is dealt with promptly and resolved to the reasonable satisfaction of the customer. The customer's attention is also directed to the terms of the warranty herein.
15. The installation costs cover only the work specified on the quotation and do not, unless specially stated, include rectification of existing out-of-square openings or removal of old doors and fittings or electricity or gas fittings or the like.
16. Whilst reasonable care will be taken while drilling and fixing, Gliderol and its Installers will not be responsible for the failure, from any cause whatsoever, of any masonry or rendered surfaces while drilling or fixing by cracking or collapsing.
17. The Term "Take down old doors" or similar words used in this quotation refers only to the taking of old doors off the structure and does NOT in any way imply removal or taking away of any old doors from the property or of disposing of such doors.

Warranty Form

Name

Address

Product Type

Installation Date

Supplier (Distributor)

Installer

Phone No

Address

Installers Signature

NOTE: THIS FORM MUST BE COMPLETED BY THE INSTALLER AND PRODUCED AS PROOF OF PURCHASE DATE WHEN MAKING A SERVICE CALL UNDER WARRANTY, OTHERWISE SUCH CALLS ARE LIABLE TO SERVICE CHARGES.

FOR SALES AND SERVICE, CONTACT

GLIDEROL INTERNATIONAL PTY LTD ABN 92 007 928 949

Head Office

Gliderol Garage Doors
32 Jacobsen Crescent, Holden Hill, SA 5088
Phone 1300799177 Fax (03) 9845 0200

Victoria

Gliderol Garage Doors
94-98 micro circuit, Dandenong south, VIC 3175
Phone 1300 799 177 Fax (03) 9845 0200

New South Wales

Gliderol Garage Doors
45 Summit Street, Smithfield, NSW 2164
Phone 1300 799 177 Fax (03) 9845 0200

Queensland

Gliderol Garage Doors
241 Elliot Road, Banyo, QLD 4014
Phone 1300 799 177 Fax (03) 9845 0200

Western Australia

Gliderol Garage Doors
48 Luisini Road Wangara WA, 6065
Phone (08) 9408 4400 Fax (08) 9309 2777

OR YOUR LOCAL SUPPLIER



MATADOOR

Tilt•A•Way® Automatic Operator by Gliderol